

Chart Parts Web Shop Privacy Information

I. Introduction

This Privacy Information (“**the Information**”) provides you with important information about the processing of your personal data in the course of you using the Chart Part Web Shop under www.chartparts.com (“**webshop**”), when you purchase parts, and when you use any other functionalities provided by the webshop.

II. Controller

The webshop is maintained by Chart Ferox, a.s., with its business address at Ustecka 30, 405 30 Decin, Czech republic, which is also the controller for your personal data.

III. Categories of Personal Data, Processing Purpose, Legal Basis, Recipients and Retention concerning Data Processed When registering for the Chart Parts Webshop

If you create an account for the Chart Parts webshop, we process the following personal data about you:

- Date and time of access,
- Amount of data sent in bytes,
- Source/reference from where you came to our website,
- Browser used,
- Operating system used,
- IP address used,
 - Collectively referred to as “**server log files**” along with
- First name, Last name
- Email address,
- Password that you chose,
- Company name,
- Address, City, State, Country, Zip Code, and
- Phone number.

The server log files are technically necessary for us to display our webshop to you and the legal basis for this processing is Art. 6 (1) f) of the GDPR. The personal data you key into the registration form is processed pursuant to Art. 6 (1) b) of the GDPR to take steps at you’re your request to register you for our webshop and enter into a user agreement. The webshop is hosted in the United States of America and only those Chart employees entrusted with the maintenance of the website as well as those employees responsible for user registrations are granted access to your data. The server log files collected in this context are stored for a period of 7 days and are deleted thereafter. Personal information to create your account is retained for the duration of you being registered.

Chart Industries, Inc., with its business address at 3055 Torrington Drive, Ball Ground, GA 30107, USA is hosting the webshop and may, from time to time, in its capacity to provide hosting services receive access to server log files as well as the personal data outlined above.

We use Google reCAPTCHA (“**reCAPTCHA**”) on our registration landing page, which is offered by Google Inc, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (“**Google**”). With reCAPTCHA we check whether the data entry in our registration form was made by a human or

by an automated program. For this purpose, reCAPTCHA analyzes and checks user behavior by means of various information (server log files along with time spent on the website, keyboard strokes, mouse movements, user device settings etc.). This information is forwarded to Google and evaluated there. The legal basis for this processing is our legitimate business interest pursuant to Art. 6 (1) f) of the GDPR to protect our webshop from fraudulent access. Your personal data will be accessed primarily by Google employees. We are transferring personal data to Google on the basis of the EU standard contractual clauses. You have a right to receive a copy of the EU Standard Contractual Clauses. Please contact GlobalDataPrivacy@ChartIndustries.com to request such copy.

IV. Categories of Personal Data, Processing Purpose, Legal Basis, Recipients and Retention concerning Data Processed Through Webshop Use

If you use our webshop for informational purposes only, we collect server log files your browser transmits to our server.

These server log files are technically necessary for us to display our webshop to you. The processing is carried out in accordance with Art. 6 (1) b) of the GDPR on the basis of a user agreement concerning our webshop and to protect our legitimate interest in accordance with Art. 6 (1) f) of the GDPR to provide you with a functional webshop. The webshop is hosted in the United States of America and only those Chart employees entrusted with the maintenance of the website are granted access to your data. The server log files collected in this context are stored for a period of 7 days and are deleted thereafter.

V. Categories of Personal Data, Processing Purpose, Legal Basis, Recipients and Retention concerning Data Processed Through E-Mail Customer Service Contact

If you contact our customer service via email, we collect your name, email address, information regarding your inquiry and server log files.

We process said data categories to respond to your inquiry. Legal basis for such processing is Art. 6 (1) b) of the GDPR. Only those Chart employees responsible for customer service inquiries receives access to your personal data. We will retain your inquiry until we have resolved your inquiry, unless your inquiry is made in connection with a warranty case; in such event, we retain your inquiry for the duration of three years.

VI. Categories of Personal Data, Processing Purpose, Legal Basis, Recipients and Retention concerning Data Processed Through Webshop Purchases

If you purchase parts through our webshop, we collect the following categories of data in addition to server log files:

- Your name,
- Your business name,
- Your business address,
- Your business phone number,
- Your business email address,
- Shipping address if this differs from the business address,
- VAT number,
- Shipping method,
- Purchase price,

- Part ID, serial number and description,
- Dispatch information, if available,
- Payment method, i.e. bank transfer upon receipt of an invoice.

Legal basis for us processing this information is the fulfilment of the parts purchase agreement you entered into with us (Art. 6 (1) b) of the GDPR). Your personal data will be retained for the duration of the sales of good agreement. After the agreement has ended, regardless of the termination reason, we retain your personal data for the period necessary to comply with applicable statutory and/or regulatory retention requirements for a maximum of ten years or in the event of we need to exercise and/or secure our legal rights and/or defend against any claims, we retain your personal data for three years.. In each case, the retention period starts with the end of the year in which the document was created and/or the purchase concluded. The webshop is hosted in the United States of America and only those Chart employees entrusted with the maintenance of the website, handling orders and logistics as well as billing are granted access to your data.

VII. Source of Data

We receive your personal data because you provide it to us when you signed up for our webshop and when you purchased goods.

VIII. Your Rights

You may contact us either in writing or by e-mail at GlobalDataPrivacy@ChartIndustries.com to exercise the following rights:

- Access your data to check and review them;
- Receive a copy of your personal data;
- Demand that we supplement, correct or delete your personal data; or cease or restrict the collection, processing, use or disclosure of your personal data; the right of rectification will comprise the right to have incomplete personal data completed, including by means of providing a supplementary statement;
- Object to the processing of your personal data;
- Receive your personal data in a structured, commonly used and machine-readable format and have it transmitted to another controller provided that the processing is based on your respective consent or to execute a contractual relationship or a relationship prior to entering into contract with you.

You have the right to lodge a complaint with a supervisory authority in relation to the processing of your personal data. You may file such complaint with a supervisory authority competent for your place of residence/business or competent for Chart's place of business.

IX. Statutory/Contractual Requirements

You may choose not to provide your personal data or provide incomplete personal data. However, in such case we are not be able to register you for our webshop and/or enter into a contractual relationship with you.

X. Automated Decision-Making and Profiling

Your personal data will not be used for automated-decision making and/or profiling.