

## **INTEGRATED POLICY QUALITY ENVIRONMENT, HEALTH, SAFETY**

For Howden Italy S.r.l. the quality of our products, solutions and services, environmental protection, the health and safety of our employees, customers and partners is the basis of the success of our business.

The implementation of a management system guarantees the continuous improvement of our services, in all fields of activity. As a global company we are committed to being socially responsible, responding to market demands in a sustainable and ecological way.

In order to guarantee an effective execution of company policy, the implementation of the QM & EHS Management System is based on the following elements:

### **Satisfy customer expectations**

The satisfaction of our customers is a strategic goal for Howden Italy S.r.l. and their subsequent loyalty is the recognition of this approach.

Our products, solutions and services meet the standards and requirements of our customers, are safe, respectful of the environment and increase the competitive advantage of the customers themselves. The implementation of the QM & EHS Management Systems also allows us to work with our customers in synergy, through structured processes that are monitored and improved, so as to strive for the achievement of excellence. The feedback and suggestions that our customers provide are essential inputs of this process of continuous improvement.

### **Integration of Suppliers**

Our partners provide products and services of high quality, solutions and services in step with the times, at competitive costs and in compliance with the standards of environmental protection and health and safety at work.

### **Corporate culture with competent, motivated and satisfied employees**

Our corporate culture oriented towards quality, environmental protection and the health and safety of workers is imbibed and applied at all levels of the organization. Each employee is responsible for the quality of their work and their commitment towards environmental protection and health and safety at work. All personnel act in accordance with this corporate culture, highlighted by the values of Howden Italy S.r.l.:

- Excellence;
- Responsibility;
- Innovation.

Our employees are competent, qualified and motivated to act responsibly.

They are the key factor for our success. The work environment is designed to ensure performance, health, safety and satisfaction.

### **Ethical and responsible behavior**

We are deeply committed to respecting all legal and ethical requirements by honoring the highest ethical and professional standards in our daily business conduct. Our standards of quality, environmental protection, occupational health and safety are applied globally. These are continuously monitored and improved, and are the reference point for all contributing to the achievement of the well-being of employees and the company.

### **Process excellence**

We pursue the excellence of business processes through a systematic orientation to continuous improvement. Our goal is to reach the highest level of efficiency, respecting the environmental protection and health and safety of workers.

During the providing of solutions and services, attention is focused on meeting the requirements for both quality and the environment and health, safety, in order to minimize the environmental impacts and risks of accidents and occupational diseases.

### **Management commitment**

The Corporate Management of Howden Italy S.r.l., with the support of the Quality Management and Environmental Protection, Health management & Safety (EHS) functions, defines the strategies and objectives related to the Management System, in compliance with the regulations

### **ISO 9001, ISO 14001, ISO 45001.**

The Company Management also undertakes to make available resources for the achievement of these objectives, to disseminate and implement this policy to all employees, making it available to the public and periodically reviewing it to ascertain its continuous suitability.

Per HOWDEN ITALY S.R.L.

Managing Director  
*Massimo De Cicco*

  
**Howden**  
A Chart Industries Company