



- Do you want to take your next career step and actively shape your work area and operating processes?
- You have "doer" qualities and like to inspire teams with your ideas?
- You can combine economy and ecology?
- Do you like to think and work in holistic processes?

For our **European branches in Lery, France** we are currently looking for a full-time

## After Sales & Services Manager

### What to expect

you will be the designer of all tasks related to **After Sales and Services** at our subsidiary in France to provide the best service for our European customers

#### Your tasks in Detail:

- **After Sales & Service Organisation**  
Develop and establish an after sales Organization covering repair and refurbishment, Lifecycle Services, Installation and field Services as key growing Areas  
  
Analyze processes targeting for improvement and standardization based on best practices  
  
Monitor the execution of large projects.
- **Promotion and Expansion of Service portfolio**  
Promote our offering striving for sustainable growth. Develop our Product Portfolio by identifying additional service Areas  
Negotiate large Service and Installation contracts
- **Leadership of team and department**  
Define and monitor the KPIs based on your P&L responsibility  
You motivate and develop your team for a successful future

### What to bring

- A successful **degree in electrical engineering, mechatronics, industrial engineering or mechanical engineering** or **comparable training with additional qualification** as a technician (m/f/d) or master craftsman (m/f/d)
- Several years of relevant **professional experience** in After Sales and Services - ideally in dealing with cryogenic equipment, management experience is an advantage
- **Process affinity** combined with experience in Lean, Six Sigma or similar optimization methods
- As a **leader**, you are a reliable **team player** who shares our values of openness, empowerment and consistency
- You communicate confidently in **French** and in **English (spoken & written)** in your cooperation with customers and colleagues
- You are familiar with the required IT programs
- Your main place of work will ideally be in Lery France, you are willing to travel in France and Europe on a regular basis
- a **distinctive service orientation**, a confident appearance in combination with the will to "make a difference"

### Our offer to you

- Long-term security through a future-oriented working environment and innovative product portfolio
- Remuneration commensurate with responsibility and performance
- Flat hierarchies and direct communication for short and direct decision-making processes
- Flexible working hours to support your work-life balance
- A great team of experienced specialists
- Extensive opportunities for further training and the option of long-term development in an international corporate environment
- Social benefits of the employer

### About us

Being at the forefront of the clean energy transition, Chart is a leading provider of technology, equipment and services related to liquefied natural gas, hydrogen, biogas and CO2 Capture amongst other applications. With over 25 global locations from the United States to Asia, Australia, India, Europe and South America, we maintain accountability and transparency to our team members, suppliers, customers and communities. Over 1000 team members in Europe provide our customers an excellent service in a safe, ethical, challenging and rewarding place to work

### We are looking forward to meeting you!

Do you want to take on this versatile and exciting challenge? Then simply send your resumé to:

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