

# New Equipment Warranty

Enhanced with a Howden Uptime connection



**Howden Uptime offers a suite of features** tailored to elevate the reliability and performance of LNG fueling stations.



**Automated tracking** of station availability



**Planned maintenance scheduling**



**Insight into alerts** and remote root cause analysis



**Thermal performance** insights for cryogenic tanks



**Trending of fuel dispenser usage**

## Chart's standard warranty accompanies all new build equipment purchases and is now enhanced with Howden Uptime; a digital solution for equipment monitoring and performance optimisation.

We understand the unique demands of your equipment, and together with Howden, a Chart Industries company, have tailored our standard warranty to address your specific needs:

**Seamless Integration:** Howden Uptime seamlessly integrates with your fueling station, utilising cutting-edge IoT technology to provide real-time insights and enhanced performance monitoring.

**Predictive Maintenance:** With Howden Uptime, we anticipate maintenance needs before they become disruptions, saving you time and money.

**Remote Diagnostics:** Our team of experts are just a click away, offering remote diagnostics and support to minimise equipment downtime and maximise your peace of mind.

**Data-Driven Decisions:** Make informed decisions based on actionable insights to optimise your equipment's performance.

**Quicker response to issues at site:** Ensure that any issues or concerns with your equipment on-site are addressed promptly and efficiently.



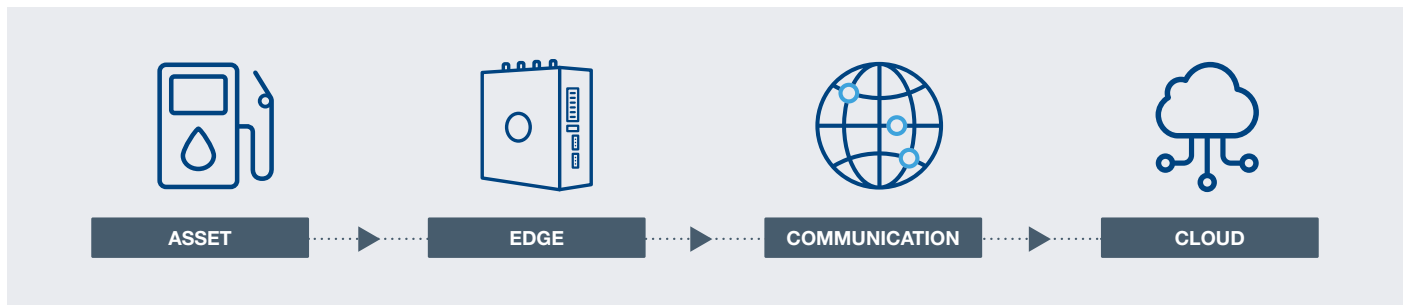
LNG fueling station – France

### Howden Virtual Expert

Howden Virtual Expert is an augmented-reality based remote assistance tool to enable equipment operators and service teams to access remote support, expertise and problem solving guidance at the touch of a button.

### Data security

The security of our customers operations is very important to us, which is why we have adopted stringent processes and developed some of the most secure solutions, to ensure the safety of this data. Our concept works on a 'transmit only' philosophy, meaning information can be read but cannot remotely make changes to the operation. This provides full security from third party access.



For further information contact:

uptime@howden.com | [www.howden.cloud/uptime](http://www.howden.cloud/uptime)

