

Aftermarket support services

Ensuring longevity for Howden screw compressors

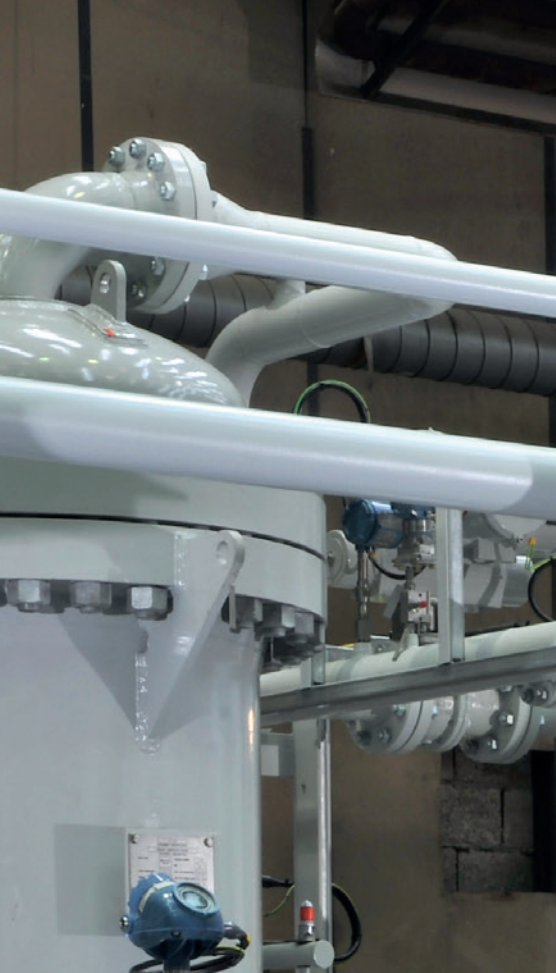


Revolving Around You™

Providing a lifelong aftercare service, from supplying original Howden spare parts to providing expert maintenance services and engineering trouble-shooting.

These expert support services are delivered directly to end-users
or through our network of nominated compressor packager customers.





Howden's new equipment sales office and aftermarket service center located in Houston, Texas covers Howden designed and manufactured bare shaft rotary twin screw compressors in the North America region. Through this office, our products and services are supplied to gas compression and refrigeration system packaging companies throughout North America.

World pioneers

Our experience in the field of screw compressors is unique. We were there when they were invented.

In the 1930s, Howden worked in co-operation with Professor Lysholm of Svenska Rotor Maskiner (SRM) to pioneer the first experimental screw compressors. In the 1940s, it was Howden that brought the technology to a viable reality and took out the first commercial license.

Today, Howden is an industry leading compressor designer, manufacturer and supplier of the world's largest range of oil injected and oil free rotary twin screw compressors that are renowned for their efficiency and reliability.

Howden has supplied around 40,000 screw compressors worldwide to compressor packaging specialist customers and distributors that are used in industrial refrigeration, oil and gas, petrochemical and power generation applications.



Houston, TX Service Center



Complete overhauls and onsite repairs

Howden factory-trained* technicians are able to perform complete overhauls of your existing screw compressors at a very competitive price, saving you money and unscheduled downtime.

Our technicians will disassemble and perform a thorough inspection of all your compressors components. An inspection report will then be submitted to you with a list of all the components required, and a list of machining necessary to repair any damage found.

Components that do not pass inspection will be replaced with genuine Howden parts. A firm rebuild price will be included in the report

together with photographs of your compressor. Your compressor will be re-painted, pressure tested, and returned to you in as-new condition with a 1 year warranty guarantee. Howden can also provide compressor removal, re-installation and start-up services for your re-build.

Howden will also visit your facility and perform on site repairs and annual inspections of your Howden screw compressors.

*Describes technicians trained at Howden's global centre of excellence factory facility in Scotland, UK.



Engineering support and advice

Customer service

Experienced engineers and support staff are available to assist customers with technical issues. Howden personnel have well over 100 years total experience in servicing Howden compressors.

Warranty support

When a potential warranty situation occurs, Howden will immediately repair or replace any defective component, and get it delivered to the site the quickest method available, to minimize downtime.





Original replacement parts

Our warehouse in Houston, Texas carries an extensive inventory of spare parts for Howden's complete range of screw compressor models, even for those models supplied over 40 years ago.

Many parts are now inventoried as kits, minimizing the customer's parts evaluation process and the possibility of finding out you are missing a part – at the least opportune time.

Our shipping logistic support ensures replacement parts arrive safely and on time.



Looking to sell a used Howden screw compressor?

If yes, we would be interested in purchasing good condition* used Howden screw compressors for our remanufactured screw compressor program.

If you have one or more Howden screw compressors that meet this good condition/used description and you're looking to sell, please note down the complete compressor model and serial number and give us a call to discuss it further.

*By 'good condition' we mean that if the male rotor shaft turns easily by hand and it has not suffered a severe bearing failure. It is required that the rotors and main casings are re-usable.



Lifetime aftermarket support services for Howden screw compressors:

Engineering support and advice

Original replacement parts

Repair and overhaul service

On-site servicing

Warranty support

Customer service



World pioneers of rotary twin screw compressors

Since pioneering the first twin screw compressor in the 1930s, Howden Compressors has manufactured and supplied over 40,000 oil injected and oil free rotary twin screw compressors worldwide.

Setting the industry standard for both gas and refrigeration applications, Howden-designed and manufactured screw compressors are used for a variety of demanding process gas compression and industrial refrigeration duties.

Choose Howden screw compressors for:

Advanced technology

Oil injected and oil free

Proven reliability and durability

Manufacturing excellence

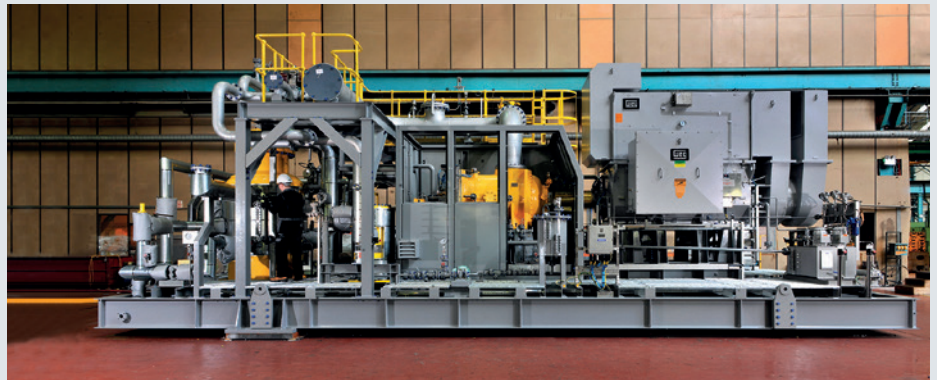
Built to API standard

Global support

Lifetime commitment

Global network of packagers and suppliers

Our versatile range of bare-shaft screw compressors are supplied globally through our network of compressor packaging customers. This allies our engineering expertise with local knowledge, enabling strong support to be provided to end-user clients.

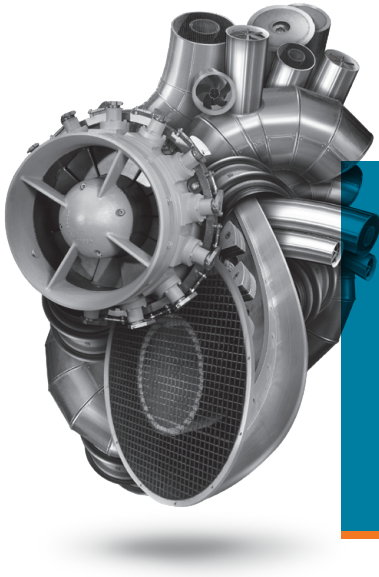


Example of a typical packaged process gas compression system incorporating a Howden twin screw compressor.

Engineering excellence worldwide

With over 160 years of engineering excellence, Howden designs, engineers, supplies and maintains air and gas handling equipment, including fans, process gas compressors, rotary heat exchangers and steam turbines, for use in the power, oil and gas, petrochemical and other industries throughout the world.

Operating globally, Howden has around 6,000 employees in 29 locations around the world. Our equipment may be found in virtually every industry but particularly in those such as power generation, petrochemical, mining, steelmaking and cement manufacture where the most arduous air and gas handling duties are to be found.



At the heart of your operations

Howden people live to improve our products and services and for over 160 years our world has revolved around our customers. This dedication means our air and gas handling equipment adds maximum value to your operations. We have innovation in our hearts and every day we focus on providing you with the best solutions for your vital operations.



Howden

Houston Service Center
7204 Harms Road
Houston, TX 77041
USA

Tel: 716-817-6900

Email: inquiries.USA@howden.com

Revolving Around You™

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