

CONCENTRATOR LIMITED WARRANTY STATEMENT

- 1. **General:** This Limited Warranty Statement ("Warranty") is for commercial purchases and should be read in conjunction with the Chart BioMedical Group Terms & Conditions of Sale ("T&Cs"), as if specifically incorporated herein, along with any applicable Equipment user and/or technical service manuals, and shall not be deemed to be a variation of or a novation of the T&Cs. Unless otherwise defined herein, all capitalized terms in this Warranty shall have the same meaning as set forth in the T&Cs, which can be accessed online: http://www.chartindustries.com/Terms-Conditions
- 2. **Equipment and Services**: CAIRE Inc. ("CAIRE") warrants to the original Purchaser that all newly manufactured, repaired or refurbished, or reconditioned Equipment as identified in the attached Warranty Period Schedule shall be free from defects in materials and workmanship as noted in the attached Warranty Period Schedule. CAIRE warrants to the original Purchaser that all Services shall be free from defects in workmanship for a period of ninety (90) days after the date of completion. The original Purchaser shall refer only to the party issuing the purchase order to CAIRE for Equipment or Services, regardless of whether or not the Purchaser is the end user of the Equipment or Services.
- 3. Limited Warranty Provisions: All warranties stated herein are subject to this limited warranty provision. Purchaser agrees that before this Warranty shall become effective; Purchaser shall fully inspect the Equipment within three (3) days of delivery and before such Equipment is put into use. Purchaser also agrees to operate the Equipment in accordance with CAIRE's operating and service instructions and that failure to do so shall void this Warranty. Purchaser further agrees that any claim for breach of warranty must be made in writing within sixty (60) days of discovery of a purported defect, and in no event later than sixty (60) days after the end of the warranty period. CAIRE will not be responsible for any alleged breach of warranty, which, as a result of CAIRE's inspection, CAIRE determines to have arisen from a cause not covered by this Warranty. Equipment that is returned for repair and no purported defect is found as a result of CAIRE's inspection, a fee may be levied against Purchaser by CAIRE for diagnostics, assembly/disassembly, calibration and testing as required by CAIRE, local, federal or other governing bodies, to repair the Equipment and return it in a patient ready condition.
- 4. Warranty Exclusions: This Warranty excludes the following conditions:
 - A. **Normal Wear and Tear**. Defects caused by the effects of normal wear and tear, including, cosmetic defects such as discoloration or scratches, periodic maintenance, repair, and replacement of parts due to normal operation are excluded from coverage.
 - B. Abuse and Misuse. Defects or damages resulting, in CAIRE's absolute judgment, from service, testing, adjustment, installation, alteration, maintenance, or modification are excluded from coverage including, but not limited to: (1) improper operation, maintenance, installation, storage, abuse, accident or neglect, such as physical damage to the surface of the Equipment resulting from misuse by Purchaser or any third-party; (2) damage caused by an ingress of liquids, water, rain, extreme

damage to the surface of the Equipment resulting from misuse by Purchaser or any third-party; (2) damage caused by an ingress of liquids, water, rain, extreme humidity, sand, dirt or the like, vandalism, riots, animals, food, environmental pollution such as soot, salt damage, rain, earthquake, fire, flood, extreme weather conditions such as high wind or frozen water buildup, or other acts of God or other unforeseen conditions that are beyond CAIRE's control; (3) other acts which are not the fault of CAIRE; (4) use of the Equipment for commercial purposes or subjecting the Equipment to abnormal usage or conditions; and/or (5) lack of user and/or provider required preventative maintenance and/or calibration.

- C. Use of Non-CAIRE Endorsed Equipment. Defects or damages that result from the use of non-CAIRE branded or certified Equipment, software, or other peripheral equipment are excluded from coverage.
- D. Altered or Modified Equipment. Alterations or modifications of any kind, made by persons other than CAIRE or persons not authorized in writing by CAIRE, are excluded from coverage, including but not limited to alterations related to Equipment with: (1) serial numbers or lot (date) code that have been removed, altered or illegible; (2) mismatched board serial numbers or revision combinations; (3) broken seals or evidence that shows tampering; and/or (4) non-conforming or non-CAIRE parts or components.
- E. Unauthorized Service Providers. Repair, service, testing, adjustment, installation, alteration, maintenance, modification, replacement, or any other act performed in any way by an unauthorized service provider or other persons not authorized in writing by CAIRE are excluded from coverage.
- F. Non-Approved Equipment or Parts. Use of external equipment or parts with the Equipment other than those authorized in writing by CAIRE are excluded from coverage.
- G. **Purported Defects**. Warranty claims for Equipment that is returned for repair, but no purported defect is found or the Equipment meets performance specifications as a
 - result of CAIRE's inspection, are excluded from coverage (Purchaser will be responsible for (i) all freight charges and (ii) all applicable fees charged by CAIRE, if no purported defect is found).
- H. **Preventative Maintenance:** The cost of performing all preventative maintenance required in any manual, video, waring and/or other Equipment literature (including all associated freight charges).
- 5. **Equipment Return**: If Purchaser believes the Equipment does not comply with this Warranty, Purchaser shall contact CAIRE Customer Service as set forth below for instructions and shall follow all such instructions. For optional accessories which may require repair, a copy of Purchaser's dated sales receipt will be required to be presented to CAIRE prior to repair or replacement of those items. If directed by CAIRE, Purchaser shall return the Equipment freight prepaid, properly packaged in a CAIRE approved shipping container and properly identified by a Return Materials Authorization ("RMA") number issued by CAIRE. Equipment returned without a RMA number may be refused and returned at Purchaser's expense. At its sole discretion, CAIRE may use functionally equivalent refurbished, reconditioned, or pre-owned parts, accessories, and/or components, to repair all warranted Equipment. In addition, we may require that you return the defective Equipment to us as a condition to receiving your replacement Equipment or refund. Failure to return the defective equipment could result in CAIRE charging you the list price of the replacement Equipment. Any Equipment returned to CAIRE will become CAIRE's property. During the Warranty Period and if Purchaser notifies us promptly of any defect, returns the Equipment as requested by us and as long as no Exclusions apply, we will, at our sole option: (1) repair or replace any defective parts within a reasonable period of time and free of charge; or (2) provide refund of the purchase price of the Equipment. If Equipment is out of the Warranty Period or if CAIRE determines that the Limited Warranty does not apply, CAIRE reserves the right to charge for freight charges and service fees as a condition to returning the Equipment to the Purchaser.
- 6. Exclusive Remedies and Limitation of Liability: Purchaser's exclusive remedy, and CAIRE's sole liability, for any breach of this Warranty are limited to, at CAIRE's sole option, repair or replacement of the defective Equipment or refund of the purchase price of the Equipment, at the sole discretion of CAIRE. CAIRE SHALL NOT BE LIABLE FOR, AND PURCHASER SHALL INDEMNIFY, DEFEND AND HOLD CAIRE HARMLESS FROM ANY CLAIMS ARISING OUT OF THE USE, SALE, OR LEASE OF THE EQUIPMENT, CAIRE'S COMPLIANCE WITH PURCHASER'S DESIGNS, SPECIFICATIONS OR INSTRUCTIONS, OR MODIFICATION OF ANY EQUIPMENT BY PARTIES OTHER THAN CAIRE, PURCHASER'S FAILURE TO COMPLY WITH THE T&CS OR THIS WARRANTY, OR USE OF THE EQUIPMENT IN COMBINATION WITH OTHER EQUIPMENT. PURCHASER'S RECOVERY FROM CAIRE FOR ANY CLAIM SHALL NOT EXCEED PURCHASER'S PURCHASE PRICE FOR THE EQUIPMENT GIVING RISE TO SUCH CLAIM, AND PURCHASER SHALL NOT IN ANY EVENT BE ENTITLED TO, AND PURCHASER SHALL INDEMNIFY, DEFEND AND HOLD CAIRE HARMLESS FROM, ANY CLAIMS FOR, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE INCLUDING, WITHOUT LIMITATION, BUSINESS INTERRUPTION COSTS, REMOVAL AND/OR REINSTALLATION COSTS, REPROCUREMENT OR SUBSTITUTE EQUIPMENT COSTS, LOSS OF PROFIT OR REVENUE, LOSS OF DATA, LOSS OF USE, PROMOTIONAL OR MANUFACTURING EXPENSES, OVERHEAD, INJURY TO REPUTATION OR LOSS OF CUSTOMERS, OR FOR ANY PENALITIES, EVEN IF CAIRE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH

DAMAGES. THE FOREGOING SHALL APPLY IRRESPECTIVE OF THE NATURE OF THE CLAIM, WHETHER BASED ON CONTRACT, WARRANTY, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. THE REMEDIES AND WARRANTIES STATED IN THIS WARRANTY ARE EXCLUSIVE AND IN LIEU OF ALL OTHER REMEDIES AND WARRANTIES GRANTED UNDER APPLICABLE LAW, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF QUALITY, PERFORMANCE AND DESIGNS, WRITTEN, ORAL OR IMPLIED, AND ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR ARISING FROM COURSE OF DEALING OR USAGE OF TRADE, ARE HEREBY EXPRESSLY DISCLAIMED BY CAIRE. NO REPRESENTATION OR STATEMENT OF CAIRE MAY MODIFY THIS WARRANTY.

- 7. **Governing Law**: Any claims for breach of this Warranty shall be governed by Georgia law, without regard to its conflict of laws principles, to which Purchaser does hereby consent to the jurisdiction of the same, and without regard to conflict of law rules thereof, and must be brought in a state or federal court in Fulton County, Georgia within one (1) year of the date of the occurrence of the event giving rise to any such claim. The UN Convention on Contracts for the International Sale of Goods shall not apply.
- 8. **Severability**: This Warranty gives the Purchaser specific legal rights. Purchaser may also have other rights, which vary from state-to-state. If any part of this Warranty is found to be invalid or unenforceable for any reason, then such part shall be deemed revised and applied to the maximum extent allowed by applicable law, and such invalidity or unenforceability shall not affect the remainder of such provision or any other provision of this Warranty, which shall remain in full force and effect.
- 9. Validity: This Warranty will become null and void if the Equipment is transferred from the original Purchaser to any third-party.

This Limited Warranty is provided by: CAIRE Inc. 2200 Airport Industrial Drive, Suite 500 Ball Ground, GA 30107 Customer Care: 866.303.3482



CONCENTRATOR WARRANTY PERIOD SCHEDULE

This Warranty Period Schedule applies to all CAIRE Equipment and Software as defined in CAIRE's current Limited Warranty Statement. The Warranty Periods stated below begins on the date of shipment to the Purchaser, unless otherwise specified in writing. For those products that are eligible for an Extended Warranty, any Extended Warranty Period beyond the standard warranty period set forth below must be purchased at the time of purchase of the Product.

EQUIPMENT TOTAL WARRANTY PERIODS

STANDARD WARRANTY PERIOD				
EQUIPMENT	New Product	Repaired/Refurbished (No Extended Warranty Available)	Reconditioned or Certified Pre-Owned Product (No Extended Warranty Available)	
Portable and Transportable Oxygen Concentrators				
AirSep® Focus TM AirSep® FreeStyle® AirSep® FreeStyle® 5 CAIRE® FreeStyle® Comfort® AirSep® LifeStyle SeQual® Eclipse® 3 SeQual® Eclipse 5® SeQual® eQuinox TM	Three (3) years	Ninety (90) days, <i>or</i> the unexpired new product warranty period, whichever is longer	Two (2) Years	

EXTENDED WARRANTY FOR CERTAIN PORTABLE AND TRANSPORTABLE OXYGEN CONCENTRATORS *

*Applies if Purchaser has paid for the 2-year Extended Warranty at an additional cost at the time of the original purchase and the applicable Item Number appears on Purchaser's Order Acknowledgment provided by CAIRE

Portable and Transportable Oxygen Concentrators	New Product	Repaired/Refurbished (No Extended Warranty Available)	Reconditioned or Certified Pre- Owned Product (No Extended Warranty Available)
AirSep® Focus™ 2-year Extended Warranty (Item# 21197509)	Total Warranty Period: 3 years Standard Warranty plus 2 years Extended Warranty equals	N/A	N/A
AirSep® FreeStyle® 2-year Extended Warranty (Item # 21197510)	Five (5) year Total Warranty Period		
AirSep® FreeStyle® 5 2-year Extended Warranty (Item# 21197513)			
CAIRE® FreeStyle® Comfort® 2-year Extended Warranty (Item# 21279572)			
SeQual® Eclipse 5® 2-year Extended Warranty (Item# 20808788)			

STANDARD WARRANTY			
Stationary Oxygen Concentrators	New Product (No Extended Warranty Available)	Repaired/Refurbished (No Extended Warranty Available)	Reconditioned or Certified Pre-Owned Product (No Extended Warranty Available)
AirSep® NewLife® Elite AirSep® NewLife® Intensity AirSep® NewLife® Intensity 10 AirSep® SureFlow™ Oxygen Station AirSep® VisionAire™ 2 AirSep® VisionAire™ 3 AirSep® VisionAire™ 5 CAIRE® Companion 5™ SeQual® Integra™ E-Z 10	Three (3) years	Ninety (90) days, <i>or</i> the unexpired new product warranty period, whichever is longer	Two (2) Years

EXTENDED WARRANTY FOR CERTAIN STATIONARY OXYGEN CONCENTRATORS *

*Applies if Purchaser has paid for the 2-year Extended Warranty at an additional cost at the time of the original purchase and the applicable Item Number appears on Purchaser's Order Acknowledgment provided by CAIRE

Portable and Transportable Oxygen Concentrators	New Product	Repaired/Refurbished (No Extended Warranty Available)	Reconditioned or Certified Pre- Owned Product (No Extended Warranty Available)
CAIRE® Companion 5™ 2-year extended Warranty (Item # 20817814) AirSep® NewLife® Elite 2-year	Total Warranty Period: 3 years Standard Warranty plus 2 years Extended Warranty equals Five (5) year Total Warranty Period	N/A	N/A
Extended Warranty (Item # 21197511) AirSep® NewLife® Intensity 2-year Extended Warranty (Item # 21197514)			

STANDARD WARRANTY PERIOD			
Standard Accessories (shipped with the applicable Concentrator)	New Product (No Extended Warranty Available)	Repaired/Refurbished (No Extended Warranty Available)	Reconditioned or Certified Pre-Owned Product (No Extended Warranty Available)
Parts and accessories shipped with the oxygen concentrator include, but are not limited to: the battery (power cartridge), AC/DC power supplies, power cords, bags, and carts. AirBelt, AirSep POC External Power Cartridge	One (1) Year	Ninety (90) days, <i>or</i> the unexpired new product warranty period, whichever is longer	N/A

STANDARD WARRANTY PERIOD				
All Other Parts and	New Product	Repaired/Refurbished	Reconditioned or Certified Pre-Owned	
Accessories (Not Shipped	(No Extended Warranty Available)	(No Extended Warranty Available)	Product (No Extended Warranty	
with Concentrator at the			Available)	
time of Concentrator				
purchase)				
Parts and accessories that	Ninety (90) days	Ninety (90) days, or the unexpired	N/A	
can be used with the oxygen		new product warranty period,		
concentrator but shipped		whichever is longer		
separately from such				
concentrator.				

STANDARD WARRANTY PERIOD			
Software CD-ROM; thumb-drive; or application/internet downloads	New Product (No Extended Warranty Available)	Repaired/Refurbished (No Extended Warranty Available)	Reconditioned or Certified Pre-Owned Product (No Extended Warranty Available)
Applies only to physical defects in the media that embodies the copy of the software	Ninety (90) days	Ninety (90) days, or the unexpired new product warranty period, whichever is longer	N/A